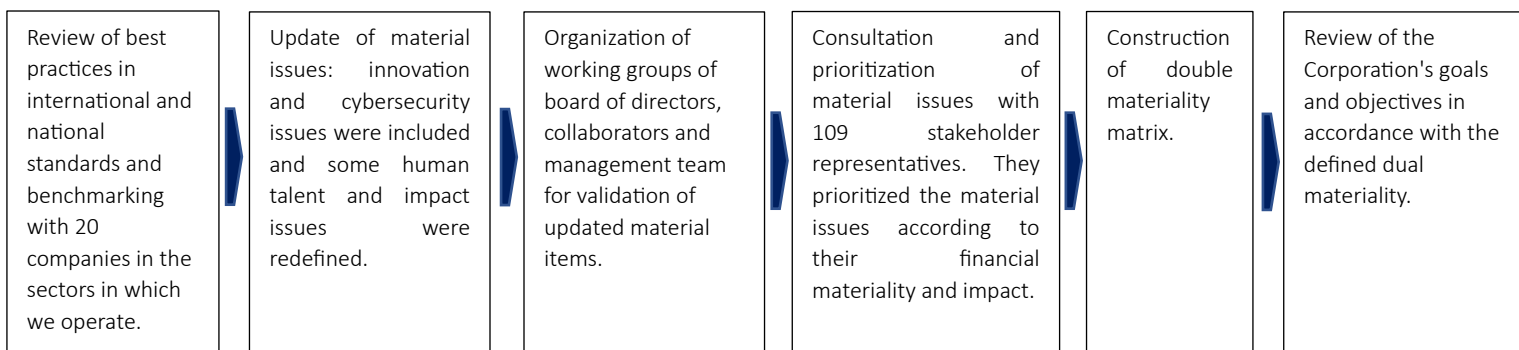


Materiality Update Process – 2022-2023

Corficolombiana

In 2022 we carried out an in-depth review exercise of our material issues taking dual materiality as the main criterion. This involved the identification of material issues for the corporation, their prioritization and the evaluation of materiality in two ways: the impacts of material issues for the business (financial materiality) and the impacts of material issues towards the environment (environmental and social impact materiality).

The exercise involved several stages, which are described below:



For the review of best practices in national and international standards, we used as a basis the GRI, SASB, IR, ROBECOSAM, Sustainability Accounting Standards Board standards, The Global Compact UN and FTSE4Good standards. This exercise also included an analysis of primary and secondary sources of information, including sector reports and national and international peer reviews. The materiality exercises of 20 companies in the sectors in which we participate were evaluated.

After the analysis, the list of Corficolombiana's material issues was updated, including innovation and cybersecurity issues, and some human talent and impact issues were redefined, validating them with Corficolombiana's senior management (through the Chairman's Committee) and then with our stakeholders: board of directors, employees, shareholders, investors, suppliers, unions, media, communities. The stakeholders also prioritized and evaluated the different material issues through surveys with a differential methodological tool per group and focus groups. A total of 109 representatives of these groups participated.

In this way, 17 material issues with an impact on the business (financial materiality) and on the environment (environmental and social impact materiality) were identified and grouped into the five pillars that describe the objectives of the Corficolombiana Sustainable strategy:

1. We generate and manage efficient and profitable investments.

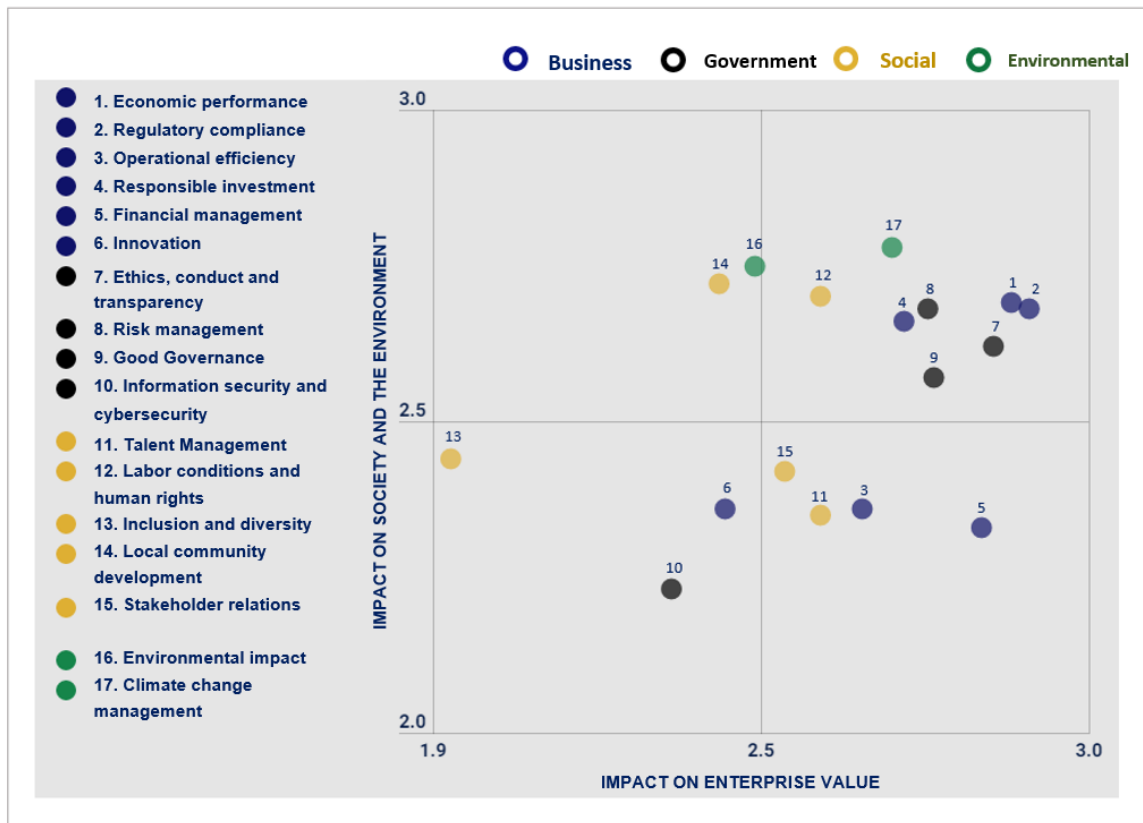
- **Economic Performance:** Refers to the direct economic value generated for shareholders, the value distributed to society and the contribution to GDP and the economy in the areas where we operate.
- **Regulatory Compliance:** Means complying with legislation and regulations that apply to the organization and managing the impacts derived from them.

- **Operational efficiency:** Ensuring the management and optimization of physical, human and technological resources for an efficient and productive operation.
 - **Responsible investment:** Refers to the commitment to include environmental, social and governance criteria in our investment decisions and in the management of our current investments. Ensure environmental, social and governance issues in the decision making and management of investments.
 - **Financial management:** Efficiency in the management of financial resources and their generation for the adequate development of our projects and investments.
 - **Innovation:** to promote innovation in projects, processes, and sectors, remaining current in the market and generating value.
2. **We ensure ethical and responsible decision making.**
- **Ethics, conduct and transparency:** This means having and complying with ethical standards, anti-corruption measures and codes of conduct. As well as implementing measures for the comprehensive management of stakeholders, through the reporting and transmission of timely and relevant information on the company's performance and management.
 - **Risk management:** To have mechanisms for risk identification and classification, prevention mechanisms, control, management and adoption of mitigating measures.
 - **Good Governance:** Having good governance practices (rules, processes, principles and governing bodies) to ensure efficient and reliable management.
 - **Information security and cybersecurity:** Implement processes that ensure information security, protection of sensitive information and security in operations, generating a culture based on prevention and protection.
3. **We promote the well-being of our collaborators**
- **Talent Management:** Attract, develop and retain the right human talent for the organization by promoting their well-being, offering training and improvement of talent skills and capabilities, performance evaluations and professional development opportunities.
 - **Working Conditions and Human Rights:** To offer fair working conditions, ensuring that our culture and practices protect the rights and freedoms inherent to all human beings and promote a safe environment that fosters the health of workers and the prevention of physical and mental harm.
4. **We enhance our environment and the good use of resources.**
- **Climate change management:** Actively manage climate change, mitigating the carbon footprint of our operations and moving towards carbon neutrality. Identify, manage and mitigate the risks generated by climate change and capitalize on the opportunities arising from it.
 - **Development of local communities:** Contribute to the development and generation of employment, business, economic, educational, and cultural opportunities, among others, in the communities where we are present.
 - **Environmental impact:** Generate a positive environmental impact through the generation of actions and projects for the conservation, restoration and protection of the environment.

5. We build relationships of trust with our stakeholders.

- **Stakeholder relations:** Strengthen the relationship with our stakeholders through the development of interaction mechanisms, participative relations and transparent communication of information.

From there we constructed Corficolombiana's dual materiality matrix that shows the prioritization of material issues according to their financial impact (importance for the business) and their impact on the environment. Thus, the issues that are or are closest to the upper right quadrant are the priority issues for the Corporation's stakeholders.



In addition, we mapped the exercise for each stakeholder group:

Prioritization of external stakeholders:

Regulatory Entities		Customers and Investors	
Relevant Issue	%	Relevant Issue	%
Economic performance	3,00	Ethics, conduct and transparency	2,58
Regulatory compliance	3,00	Operational efficiency	2,58
Risk management	3,00	Financial management	2,58
Labor conditions and human rights	3,00	Regulatory compliance	2,50
Inclusion and Diversity	3,00	Good governance	2,50
Climate change management	3,00	Stakeholder relations	2,50
Local community development	3,00	Talent Management	2,42
Environmental impact	3,00	Local community development	2,42
Responsible investment	2,50	Economic performance	2,42
Good governance	2,50	Risk Management	2,42
Ethics, conduct and transparency	2,00	Labor Conditions and Human Rights	2,33
Information security and cybersecurity	2,00	Innovation	2,33
Innovation	1,50	Climate change management	2,33
Talent Management	1,50	Environmental Impact	2,33
Stakeholder relations	1,50	Responsible investment	2,25
Operational efficiency	1,00	Information Security and Cybersecurity	2,08
Financial management	1,00	Inclusion and diversity	1,83
Portfolio Investments		Suppliers	
Relevant Issue	%	Relevant Issue	%
Ethics, conduct and transparency	2,97	Climate change management	2,85
Good governance	2,93	Risk management	2,83
Regulatory compliance	2,90	Labor conditions and human rights	2,79
Responsible investment	2,90	Ethics, conduct and transparency	2,75
Economic performance	2,83	Environmental impact	2,73
Financial management	2,83	Information Security and Cybersecurity	2,71
Risk management	2,83	Operational efficiency	2,67
Climate change management	2,80	Financial management	2,65
Stakeholder engagement	2,70	Economic performance	2,65
Operational efficiency	2,70	Regulatory compliance	2,60
Information Security and Cybersecurity	2,67	Responsible investment	2,60
Labor conditions and human rights	2,67	Talent Management	2,60
Environmental impact	2,57	Local community development	2,60
Talent Management	2,50	Good Governance	2,58
Innovation	2,43	Innovation	2,54
Local community development	2,33	Inclusion and diversity	2,54
Inclusion and diversity	2,13	Stakeholder engagement	2,52
Media communication		Communities	
Relevant Issue	%	Relevant Issue	%
Good Governance	3,00	Responsible Investment	2,93
Responsible investment	2,86	Labor conditions and human rights	2,93
Climate change management	2,86	Local community development	2,93
Economic performance	2,79	Ethics, conduct and transparency	2,86
Financial management	2,79	Climate change management	2,86
Ethics, conduct and transparency	2,79	Environmental impact	2,86
Risk management	2,79	Economic performance	2,71
Inclusion and diversity	2,79	Regulatory compliance	2,71
Local community development	2,79	Risk management	2,64
Environmental impact	2,79	Inclusion and diversity	2,64
Regulatory compliance	2,71	Operational efficiency	2,64
Innovation	2,71	Financial management	2,57
Stakeholder engagement	2,71	Innovation	2,57
Operational efficiency	2,64	Talent Management	2,50
Labor conditions and human rights	2,64	Stakeholder relations	2,50
Information Security and Cybersecurity	2,43	Good Governance	2,36
Talent Management	2,36	Information security and cybersecurity	1,86

Employees		Executives	
Relevant Issue	%	Relevant Issue	%
Ethics, conduct and transparency	2,74	Good Governance	2,63
Responsible investment	2,69	Labor conditions and Human Rights	2,63
Climate change management	2,68	Ethics, conduct and transparency	2,50
Environmental impact	2,68	Risk management	2,50
Labor conditions and human rights	2,64	Environmental impact	2,50
Regulatory compliance	2,61	Responsible investment	2,44
Local community development	2,56	Financial management	2,44
Risk management	2,50	Climate change management	2,44
Stakeholder engagement	2,49	Economic performance	2,38
Economic performance	2,49	Regulatory compliance	2,38
Innovation	2,43	Information Security and Cybersecurity	2,38
Good governance	2,39	Stakeholder engagement	2,38
Operational Efficiency	2,35	Inclusion and diversity	2,31
Talent Management	2,35	Local community development	2,31
Financial Management	2,30	Talent Management	2,19
Information security and cyber security	2,26	Innovation	2,13
Inclusion and diversity	2,10	Operational efficiency	1,88

Prioritization of internal stakeholders:

Portfolio Investments		Shareholders	
Relevant Issue	%	Relevant Issue	%
Ethics, conduct and transparency	2,97	Economic performance	3,00
Good governance	2,93	Regulatory compliance	3,00
Regulatory compliance	2,90	Financial management	3,00
Responsible investment	2,90	Ethics, conduct and transparency	3,00
Economic performance	2,83	Talent Management	3,00
Financial management	2,83	Stakeholder relations	3,00
Risk management	2,83	Operational Efficiency	2,83
Climate change management	2,80	Labor conditions and human rights	2,83
Stakeholder engagement	2,70	Local community development	2,83
Operational efficiency	2,70	Responsible investment	2,67
Information Security and Cybersecurity	2,67	Good governance	2,67
Labor conditions and human rights	2,67	Climate change management	2,67
Environmental impact	2,57	Environmental Impact	2,67
Talent Management	2,50	Innovation	2,50
Innovation	2,43	Risk management	2,50
Local community development	2,33	Inclusion and diversity	2,50
Inclusion and diversity	2,13	Information Security and Cybersecurity	1,67

Headquarters		Employees	
Relevant Issue	%	Relevant Issue	%
Economic performance	3,00	Regulatory compliance	2,87
Risk management	3,00	Ethics, conduct and transparency	2,84
Regulatory compliance	2,83	Economic performance	2,82
Climate change management	2,83	Risk management	2,78
Responsible investment	2,67	Responsible investment	2,76
Financial management	2,67	Financial management	2,74
Ethics, conduct and transparency	2,67	Good governance	2,74
Good governance	2,67	Information security and cybersecurity	2,67
Operational efficiency	2,33	Operational efficiency	2,64
Labor conditions and human rights	2,17	Innovation	2,64
Environmental impact	2,17	Climate change management	2,63
Innovation	2,00	Talent Management	2,61
Information Security and Cybersecurity	2,00	Stakeholder relations	2,59
Talent Management	2,00	Labor conditions and human rights	2,58
Local community development	2,00	Environmental Impact	2,57
Stakeholder engagement	1,67	Local community development	2,47
Inclusion and diversity	1,33	Inclusion and diversity	2,14

Executives		Customers and Investors	
Relevant Issue	%	Relevant Issue	%
Ethics, conduct and transparency	2,88	Regulatory compliance	2,89
Risk management	2,71	Financial management	2,83
Good governance	2,71	Financial performance	2,72
Information security and cybersecurity	2,67	Ethics, conduct and transparency	2,72
Labor conditions and human rights	2,63	Good governance	2,67
Financial management	2,58	Talent management	2,67
Responsible Investment	2,54	Operational efficiency	2,61
Innovation	2,54	Risk management	2,56
Talent Management	2,50	Information security and cybersecurity	2,50
Stakeholder relations	2,46	Labor conditions and human rights	2,50
Economic performance	2,42	Stakeholder relations	2,50
Regulatory compliance	2,42	Responsible investment	2,44
Environmental impact	2,42	Climate change management	2,44
Climate change management	2,33	Innovation	2,39
Operational efficiency	2,29	Local community development	2,28
Local community development	2,25	Environmental impact	2,22
Inclusion and diversity	2,13	Inclusion and diversity	1,56

Prioritization according to dual materiality criteria:

Impact on Enterprise Value:

Impact on society and the environment:

RELEVANT ISSUE	X-axis	RELEVANT ISSUE	Y-axis
Regulatory compliance	2,90	Climate change management	2,78
Economic performance	2,87	Environmental impact	2,75
Ethics, conduct and transparency	2,84	Local community development	2,72
Financial management	2,82	Labor conditions and human rights	2,70
Governance	2,74	Economic performance	2,69
Risk management	2,73	Regulatory compliance	2,68
Responsible investment	2,69	Risk management	2,68
Climate change management	2,67	Responsible investment	2,66
Operational Efficiency	2,62	Ethics, conduct and transparency	2,62
Talent Management	2,55	Good Governance	2,57
Labor conditions and human rights	2,55	Inclusion and diversity	2,44
Stakeholder engagement	2,49	Stakeholder engagement	2,42
Environmental Impact	2,44	Innovation	2,36
Innovation	2,39	Operational efficiency	2,36
Local community development	2,38	Talent Management	2,35
Information Security and Cybersecurity	2,30	Financial Management	2,33
Inclusion and diversity	1,93	Information security and cybersecurity	2,23

Joint prioritization:

RELEVANT ISSUE	X+Y
Economic performance	5,58
Regulatory compliance	5,57
Ethics, conduct and transparency	5,46
Climate change management	5,45
Risk management	5,42
Responsible investment	5,35
Good Governance	5,30
Labor conditions and human rights	5,25
Environmental impact	5,19
Financial management	5,14
Local community development	5,10
Operational efficiency	4,98
Stakeholder relations	4,91
Talent Management	4,90
Innovation	4,75
Information security and cybersecurity	4,53
Inclusion and diversity	4,37



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en el progreso del país

Based on the results of the dual materiality exercise, we reviewed the Corporation's goals and objectives within the Corficolombiana Sustainable Strategy and integrated the results into the Corporation's risk management policies in accordance with the Governance, Risk and Compliance Model.